

EVERY
ONE

EVERY
WHERE



A N N U A L R E P O R T



2021 International Modern Slavery
and Human Trafficking Response



CONTENTS

Glossary of Terms and Abbreviations	4
Foreword by the Directors of the International Social Justice Commission	6
A Letter of Gratitude	8
A Global Crisis Requires Everyone Everywhere	10
Global Highlights	12
Survivor Inclusion and Engagement Around the World	16
Strengthening Systems. Growing Leaders.	18
Educating and Equipping	20
Mobilising to Respond Holistically	22
Expanding our Global Network	24
ZONAL RESPONSE HIGHLIGHTS:	
Africa	28
Americas and Caribbean	30
Europe	32
South Asia	35
South Pacific and East Asia	38

GLOSSARY OF TERMS & ABBREVIATIONS

AHT

› Anti-Human Trafficking

CoP

› Communities of Practice

MSHT

› Modern Slavery and Human Trafficking

MSHTR

› Modern Slavery and Human Trafficking Response

TCP/NCP

› Territorial Contact Person/National Contact Person



The Salvation Army
International
participates with
God in accelerating
community-led
responses to
modern slavery
and human
trafficking
(MSHT) across
132 countries

Foreword

by the Directors of
the International Social
Justice Commission

Since the earliest days of The Salvation Army, more than 155 years ago in the Victorian East End of London, we have been involved in responding to the scourge of human trafficking. Elizabeth Cotterill housed in her home a young girl who was sexually trafficked, then secured a premise to house other girls, and this set into motion a national campaign in Britain that exposed the dark underworld of underage trafficking and sexual exploitation.

Today, The Salvation Army serves in 132 countries around the world, with national, regional and local leaders readily interconnected and well-informed on the multi-layers of human trafficking. We have influential advocates at strategic levels, and personnel at the neighbourhood level.

At the hub is the Modern Slavery and Human Trafficking Response operation of the International Social Justice Commission. We seek to 'advocate for human dignity and social justice with the world's poor and oppressed.' The contents of this report exemplify the noble aspirations of this social justice mission.

The year 2021 included the continuation of the global COVID-19 pandemic, which also adversely and disproportionately affected the marginalised communities of the world. Consequently, those already disempowered and vulnerable, and susceptible to calculated trafficking falsehoods, are even more vulnerable.

An army is organised to address modern slavery and human trafficking locally and globally. Similarly, for the trafficked of the world we are committed to 'fight the good fight' with a coordinated, mobilised, dedicated army of practitioners, activists and, in some cases, survivors – all involved in current Salvation Army response to modern slavery and human trafficking today.

Indeed, we intend to 'fight to the very end,' for **everyone, everywhere.**

This annual report shares some of the story, and we believe you will be encouraged.

Sincerely,

Colonels Janet and Richard Munn
Directors, International Social Justice Commission

 We are committed to 'fight the good fight' with a coordinated, mobilised, dedicated army of practitioners, activists and, in some cases, survivors

A Letter of Gratitude



Dear partners

The year 2021 gifted us time to focus on learning how to create spaces and opportunities so that **everyone everywhere** can participate in God's mission of responding to modern slavery and human trafficking.

As a global community, we reflected together on how to shift power and make room for people who often go unheard and/or unseen, to join us and influence our response work.

No matter who we are, where we live, what language we speak, we have something to contribute. Every single Salvation Army officer, soldier, employee, volunteer and friend has a place among us.

This report hopes to celebrate and acknowledge how so many people around the world are making a difference, addressing modern slavery and human trafficking (MSHT) and helping make justice, freedom and shalom a reality to those we have the honour of journeying with.

While no one can end modern slavery and human trafficking alone, **everyone everywhere** can do something. And together, we're getting closer every day.

With massive and deep gratitude,

The International Modern Slavery and Human Trafficking Response Council

 While no one can end modern slavery and human trafficking alone, **everyone everywhere** can do something. And together, we're getting closer every day.



A Global Crisis Requires Everyone Everywhere



Human trafficking happens everywhere, and more than likely takes place in your community

From the girl forced into selling herself at a hotel next to your favourite restaurant to the man discovered in that very restaurant kitchen, stripped of his passport, human trafficking happens everywhere, and more than likely takes place in your community. From forced labour and forced marriage to child soldiers and domestic servitude, modern slavery takes many forms.

Today, more than 40 million men, women and children worldwide are impacted by MSHT. Among these, more than 15 million are in forced marriages, more than 24 million are in forced labour situations¹ and about 30 per cent of those exploited are children.²

But all over the world, a global army is mobilising and being equipped.

Today, The Salvation Army is responding to MSHT in 108 countries worldwide.

How? Our Freedom Action Framework has eight focus areas of how The Salvation Army participates with God in holistically responding to MSHT around the world.

¹ Global Modern Slavery Index 2021

² 2020 Trafficking In Persons Report



PRAYER

Our MSHT responses are rooted in deep spiritual foundations.



PREVENTION

We raise awareness and address MSHT root causes in local communities as a vital way to decrease vulnerability and increase well-being.



PARTICIPATION

We invite and equip all Salvation Army people and expressions to participate and respond to MSHT.



PROTECTION

We walk alongside and serve survivors as they regain their physical, mental, emotional, relational and spiritual health.



PROSECUTION

We support survivors through legal proceedings, enable the prosecution of offenders and work with offenders to restore a relationship with God and society.



PARTNERSHIP

We partner with a vast network to respond to MSHT.



POLICY

We create internal policies and advocate for external policies that reduce MSHT and its demand in the communities we serve in.



PROOF

We ensure our response contributes to and receives from research.

Global Highlights

166 awareness workshops were held, reaching more than **10,000** people across the world



Annual Day of Prayer: On 26 September 2021, more than 10,000 people across 116 countries joined their voices to collectively pray and stand in solidarity during the Beyond the Dark global ally prayer campaign. More than 200 ally commitment prayers were publicly declared in dedication to lending their voice and life to helping victims move beyond the dark and into a space of visibility and light.

142 preventions programmes and initiatives are active across **47** territories



The Salvation Army became Equity Partners of the Global Learning Community, which is made up of more than **180** members in more than **40** countries.

- The Salvation Army became Equity Partners of the Global Learning Community, which is made up of more than 180 members in more than 40 countries.
- 'Throughout 2021, the Global Learning Community (GLC) has benefitted from the reflective practice and global knowledge of The Salvation Army. They led a powerful Coffee Corner Call reflecting on decolonising the language of the anti-trafficking sector and have provided key insights into the opportunities and challenges of addressing trafficking on a global scale. The GLC has also greatly enjoyed getting to know the work of The Salvation Army across Africa and Latin America with their participation in discussions around how child begging intersects with the anti-trafficking sector.' –Helen Sworn, Sharon Jacques, Dr Leah Edwards, GLC Secretariat
- On 30 July 2021, The Salvation Army around the world observed the United Nations World Day Against Trafficking in Persons. The theme was Victims Voices Lead the Way.
- PARTNERSHIP: The Salvation Army became partners with the Traffick Analysis Hub. Anne Makumi, Salvation Army's Lead Analyst shares: 'Through our new partnership, we get to look at the facts and statistics to better inform our direct and indirect interventions in the highly dynamic world of MSHT'
- 53 modern slavery and human trafficking response (MSHTR) personnel participated as delegates in the United Nations Commission of the Status of Women (CSW65), engaging with the theme, Women in Public Life and Equal Participation in Decision-Making.



PROOF

Together with the International Anti-Human Trafficking Network, the Joint Learning Initiative on Faith and Local Communities and the University of Leeds, The Salvation Army participated in a research project to gather evidence on the impact of COVID-19 and how international anti-trafficking responses were adapting to the pandemic. MSHT practitioners in Kenya, Russia, Bangladesh, India, Tanzania, Ghana, Malaysia, Myanmar, Singapore, Norway and South Africa contributed to the research.

Report link: <https://jiliflc.com/resources/how-has-the-international-anti-trafficking-response-adapted-to-covid-19-2/>



Served and journeyed with **9,795** MSHT survivors



AWARENESS THROUGH MEDIA

SPREADING AWARENESS TO COUNTRIES NEAR YOU

In partnership with Footprint to Freedom, the Uganda Territory produced *Dollar Salary*, a 52-minute film to help its communities identify and assist MSHT victims, particularly those trafficked abroad through false and fraudulent job advertisements.

Watch here: https://youtu.be/_zDCLnNRUE

The India Eastern Territory created a short, animated awareness film in the Mizo language to educate its community on the impact of COVID-19 and MSHT. The film focuses on raising awareness of the tactics traffickers are using to lure youth to MSHT through fraudulent jobs. Watch here: <https://fb.watch/cwLhew9Uzr/>

In honour of the Annual Day of Prayer for Victims of Human Trafficking, the USA Western Territory produced, *Do I Matter*. This new song features elements of their short film Beautiful which provides a glimpse into the life of a woman in sexual exploitation with hope to help viewers gain empathy for those involved in the sex trade.

Watch here: <https://youtu.be/6P4daFAzMW8>

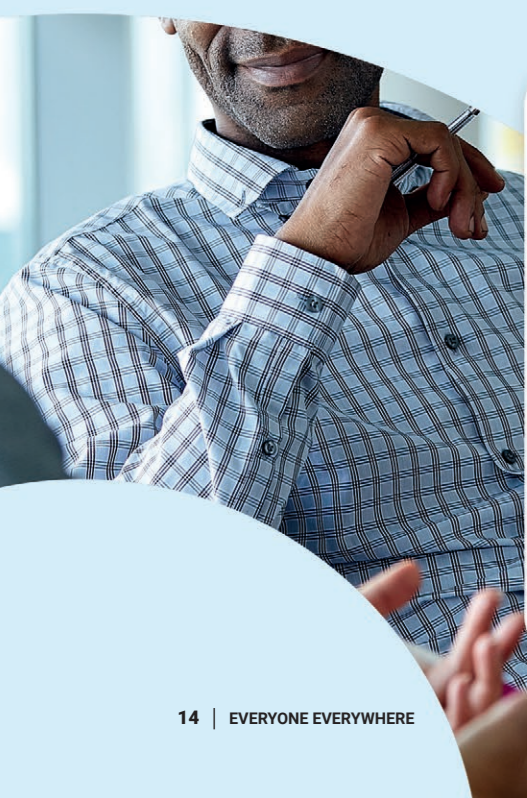


100 per cent of territories who reported are active in responding to modern slavery and human trafficking through prayer and 94 per cent of territories are active in raising awareness and prevention efforts.



POLICY

Together with the World Evangelical Alliance, the Uganda Territory participated in the 40th session of the United Nations Human Rights Council Universal Periodic Review (UPR). It submitted country-wide recommendations to the Ugandan government to strengthen their response to human trafficking and support legislation that will decrease modern slavery.



Survivor Inclusion and Engagement Around the World



In 2021, The Salvation Army committed to prioritising survivor engagement and inclusion as our strategy for change. We can no longer speak about working towards freedom for others without people with lived experience leading alongside. Our aim is for meaningful survivor involvement throughout all phases of decision making, programming and MSHT responses.

'There is nothing as resilient as a person who knows the cost of freedom and helps to lead victims out of slavery while also fighting for justice on behalf of those without opportunities to speak for themselves.' – Malaika Oringo, International Survivor Inclusion and Engagement Specialist

Globally, 79 leaders with lived experience are part of The Salvation Army. Here's some highlights of the ways survivor leaders are informing our work:

- A Survivor Inclusion and Engagement Specialist was hired and appointed at the International Social Justice Commission (ISJC), Africa and Europe zonal offices, and the United Kingdom and Ireland (UKI) Territory.
- International Development Offices were trained on 'Effective Methods and Strategies for Survivor Inclusion and Engagement within Projects'.
- A consortium of survivor leaders has been consulted to design an onboarding training for survivor leaders.
- Throughout Africa, territories are fostering and providing ways of those with lived experience of MSHT to be involved. For example, Kenya East and Kenya West territories included survivors in their Annual Day of Prayer for Victims of Human Trafficking activities, where they shared their experiences. In the Uganda Territory, survivors are now volunteering with The Salvation Army as community advocates against MSHT.
- The Europe zonal office is in the process of launching a European Survivor Leadership Advisory Network, which will include 10 survivor leaders representing all the European territories.
- In the Netherlands, Czech Republic and Slovakia Territory, survivors leaders have been trained and employed as social workers to work with victims.
- The Australia Territory was awarded funding for its Lived Experience Engagement Programme to provide an empowering, ethical and effective forum for survivors of criminal labour exploitation to engage directly with government and provide feedback and advice.
- Throughout the Canada and Bermuda Territory, two survivors serve on the Correction and Justice Services Winnipeg Program Advisory Committee. One survivor leader is employed by the Prairies Division and survivor leaders inform and consult through various levels of programming for MSHT and demand reduction programmes and expressions.
- Forty-three survivors serve as employees or on leadership advisory committees in the USA territories. Under the partnership with the Cook County Human Trafficking Task Force, the group launched a survivor subcommittee: The Gap Analysis and Treatment Equity, to inform the task force efforts. In addition, three programmes in the USA Eastern Territory operate their own survivor advisory boards where the programmes listen and adopt the knowledge and leadership of survivors around current MSHT issues or policies

Strengthening Systems. Growing Leaders.



There's an international and zonal system of coordination active with appointed MSHTR personnel and teams leading, coordinating and stewarding this work worldwide.

- There are 117 Territorial/National Contact Persons (TCP/NCPs) around the world who are leading and coordinating responses within their territory/country.
- This year, an average of 82 per cent of divisions within a territory reported having Divisional MSHTR Resource Persons appointed who share MSHTR resources, support prayer and awareness responses and assist in implementing their Territorial MSHTR Action Plan.
- Three International Working Groups Launched made up of local, national, zonal and global representatives from around the world, working groups focus on designing, informing and strengthening foundational and strategic systems:

- 1. International Guidelines for Return and Reintegration for Survivors of Modern Slavery and Human Trafficking**
This working group drafted global guidelines which aim to provide guidance for a safe and efficient process of integrating and welcoming a survivor within a new community.
- 2. Global Freedom Action Framework Indicators** This group aims to design and finalise indicators to measure The Salvation Army's global impact around our eight focus areas: prayer, prevention, participation, protection, prosecution, policy, partnerships and proof.
- 3. Global Policy**
Members of this group walk alongside territories to participate in the United Nations Human Rights Council Universal Periodic Review (UPR), which is a unique opportunity for The Salvation Army to suggest changes to government policies. In addition, a Territorial MSHTR Policy Template is being drafted to encourage territories to adopt anti-slavery activities internally and work towards The Salvation Army being 100 per cent slavery-free in our internal operations and practices.



Working groups focus on designing, informing and strengthening foundational and strategic systems

Educating and Equipping

Everyone, everywhere has a role and place in responding to MSHT. No matter where you live and what language you speak, you are needed. Around the world, The Salvation Army is growing in awareness and being equipped to recognise the signs within its local communities.

This year, we focused on making sure everyone was aware of our foundational resources and prioritised increasing translations and accessibility for non-English speakers and communities.

The Global Resource Library (GRL) was launched as a centralised and accessible hub for MSHT resources.

Foundational resources for everyone, everywhere:

- **Fight for Freedom: The Salvation Army Guide to Fighting Modern Slavery and Human Trafficking** – 69 per cent of territories who reported are actively utilising this resource. It is available in Spanish, English, Japanese, Urdu, Swahili, Hindi and Bahasa.



- **Global Toolbox of Modern Slavery and Human Trafficking Responses** – 50 per cent of territories who reported are actively utilising this resource. It is available in Spanish, French, Swahili, English, Hindi and Bahasa.
- **Stronger Communities: A Support Booklet for Changing Behaviours to Prevent Modern Slavery and Human Trafficking:** Everyone everywhere has a role in preventing modern slavery and human trafficking in our communities.

Stronger Communities acts as a guide to prepare The Salvation Army international community to go deeper in our awareness-raising conversations through applying the Opportunity Ability and Motivation (OAM) theory of behaviour change within our corps, programmes, projects and communities.



Mobilising to Respond Holistically



We are building our internal capacity within zones, territories, commands and regions to practically address MSHT as it presents itself locally.

Strengthening at the zonal level

Four zones have launched a Zonal MSHT Council which aims to steward and facilitate this work across the zone. Three zones have also put together a Zonal MSHT Plan.

- The Africa zonal office hosted an introduction to MSHT for more than 60 MSHT personnel across the zone.
- Both South Pacific and East Asia (SPEA) and South Asia zonal offices invited 40 MSHT personnel across their zone to participate in the 2021 Asia Regional Anti-Trafficking Conference.
- Both Africa and South Asia held zonal-wide training with their Child Protection Specialist. The aim of the workshop was to learn about the intersection between MSHT and child protection and to brainstorm strategies work together.

Mobilising at the territorial level

This year, every territory/country was invited to create a territorial/national MSHT action plan to ensure responding to MSHT was integrated within their territory/country.

Sixty-five per cent of territories who reported have completed the MSHT action plan process and are planning for implementation. Forty-eight per cent of those action plans include a survivor(s) perspective. The action plan process consisted of:

1. A context analysis to better understand how MSHT manifests itself in the local community.
2. An organisational analysis to gauge the resources which are available within The Salvation Army.
3. A partner list to continue creating and strengthening relationships with others engaged in this work.
4. Goal creation around the Freedom Action Framework, the eight focus areas for holistic response.
5. Territorial/national leader approval.

Fifty-five per cent of territories who reported also have active MSHT territorial/national councils and or taskforces or councils or leadership group in their territory which MSHT is part of.

- Two-hundred and twenty people across Canada participated in the Shine a Light: MSHT National Certificate Training.
- MSHT personnel in Mexico have completed or are in the process of completing a Fin de la Esclavitud (End of Slavery) certificate programme, which is a nine-month in-depth virtual training on how MSHT manifests itself in Latin America and strategies and methods of responding.

Expanding our Global Network



Our greatest strength is people. A seamless global network is increasing between territories, commands, regions, contact people and practitioners based on Communities of Practice (CoP), which are coordinated zonally and internationally.

Zonal CoPs in Africa, Europe, Latin America, North America and the Caribbean, South Asia and SPEA are launched and active, providing a formative space of belonging and shared learning opportunities for more than 117 MSHT personnel.

Nineteen zonal CoP meetings occurred across the year in supporting to:

1. Build on the foundation already in place
2. Share and learn from each other's knowledge
3. Engage the community
4. Increase community-owned responses

Increase International Collaboration

Through these CoPs, we have seen an increase of cross-territorial engagement and collaboration occurring:

There were 154 international collaborations reported in 2021. MSHTR personnel are networking and equipping one another across country, territorial and zonal borders.

Fifty-four per cent of the 154 international collaborations reported were seeking return and reintegration support for a survivor who was requesting to be relocated and welcomed to a new community

Other common collaboration themes reported were:

- Requesting support and services during legal and investigative proceedings
- To share promising practices and resources



**There were 154
international
collaborations
reported in 2021**

Reflections from Major Daivakumari Darsi,

TCP, INDIA CENTRAL TERRITORY

'The CoP has given me the understanding of MSHT as a global issue. The Salvation Army is strongly thinking about eliminating this social and global evil around the world by giving information through CoP meetings. The information and learnings from this meeting helped me to fight against MSHT and all the injustice in my territory.'

Strengthening Collaboration Among International Development Offices and Projects

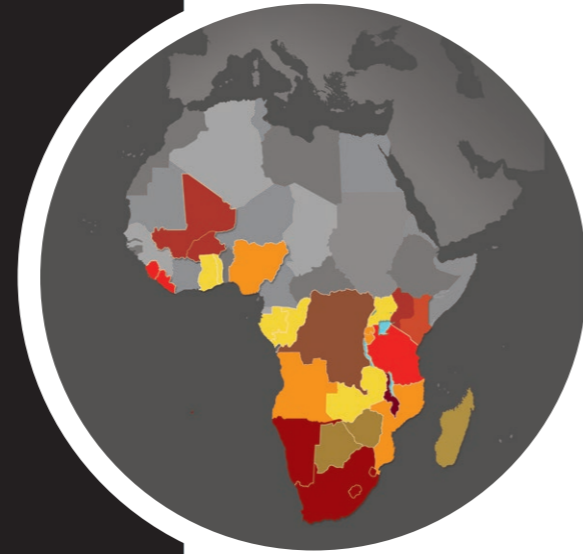
- International Development Offices regularly engage to increase collaboration and share promising practices.
- The Africa Zone MSHTTR project managers meet every month in a forum that provides the professionals a space of belonging and opportunity to consult, encourage, enquire and learn from each other. The Africa Zone created this space and room to ensure their ideas are heard in running MSHTTR projects.



The Salvation Army is strongly thinking about eliminating this social and global evil around the world by giving information through CoP meetings

Zonal Response Highlights

Africa Zonal Response Highlights



24 countries across the Africa Zone responded to MSHT and served **435** resilient survivors.

PRAYER: The Angola Territory, Rwanda and Burundi Command and Mozambique Territory held prayer walks focusing on MSHT. The prayer walks are usually dedicated to responding to MSHT and the responders themselves, during which participants draw insights from the Bible, encourage each other through prayer and engage with the public attracted to the activity.

PREVENTION: The Kenya East Territory has a MSHT prevention programme in more than 60 communities and schools. Through this programme, they raise awareness on MSHT using existing community administration structures, school clubs and community rights of children clubs. The programme targets church leaders, community leaders, government officials, teachers, migration staff, law enforcement agencies and parents (of both children in school and out of school)

in identified MSHT hotspots in the country. In addition, they equip some of the participants with the knowledge to train the trainers of MSHT and/or to be advocates of policy and law implementation relative to their respective capacities.

PROTECTION: The Congo (Brazzaville) Territory has a giving programme called Operation Bottle, which provides financial support to women and young girls vulnerable to or removed from MSHT situations.

Women of the territory save spare change after their shopping or errands – and periodically come together within divisions/districts to share them. With these donations, the women have also constructed a building in Brazzaville, which hosts the vocational centre for women and young girls.

The centre has several modules of training: tailoring, hairdressing, bakery, decoration – all of which are skills in high demand. At the end of the training, the women receive a qualification from the Ministry of Vocational Training and are assisted in either finding employment or establishing their own businesses.

PARTICIPATION: The Community Awareness and Recovery project in Nigeria Territory provides an alternative form of shelter and care for survivors, where volunteers in the community host a survivor for a period. This programme allows communities to participate in the crucial role of supporting survivors throughout their recovery journey.

POLICY:

1. The Malawi Territory was invited by the government to give expert input into the Trafficking in Persons shelter regulations and standard operating procedures and national referral mechanism for the Malawi government.

2. In Kenya East, The Salvation Army is a member of the committee formed by the Kenya government to help review the previous Counter Trafficking in Persons national action plan and develop a draft action plan for 2021-2026.

PROSECUTION:

1. The Malawi Territory helped to support 161 adult victims with their court proceedings for the prosecution of the traffickers before their repatriation back to their communities. This was also led by the district coordination committee with support from Love Justice and Fighting Against Exploitation of People in Malawi (FAEP) and Evangelical Association of Malawi (EAM).

2. **RESTORATIVE JUSTICE HIGHLIGHT:** Corps officers in the Uganda Territory practiced restorative justice by providing counselling sessions to offenders of MSHT to help prevent repeated crime and help to restore a relationship with God and society.

They also have assisted prosecution offices by providing expertise in litigation processes, lobbying and advocating for relevant law implementation and networking with key partners who help identify criminal offenders. Restorative justice: provision of counselling sessions by corps officers to offenders, to help prevent repeated crime.

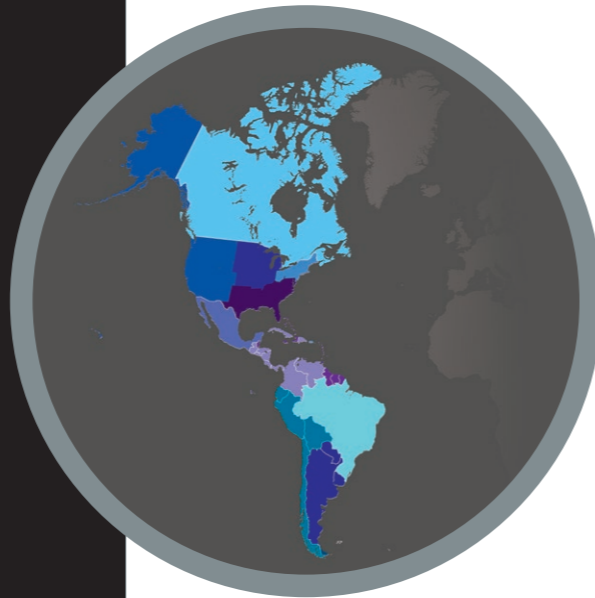
PROOF: Zimbabwe and Botswana Territory undertook a situational analysis to understand the current MSHT situation and help identify the gaps in responding to MSHT.

PARTNERSHIP: The Southern Africa Territory has partnered with several organisations in the implementation of its action plan, including:

- National Freedom Network: to lobby on MSHT in South Africa and the region.
- Reebok: the company donated 10 per cent of its annual turnover to the Southern Africa Territory for use in responding to MSHT during the 16 days of activism.
- International Organisation for Migration and Red Cross: for repatriation of MSHT survivors.

Americas and Caribbean

Zonal Response Highlights



35 countries across the Americas and Caribbean Zone responded to MSHT, served **5,019** resilient survivors.

PRAYER: In the USA Eastern Territory, The New Day programme in Philadelphia launched a prayer phonenumber at their drop-in centre for individuals experiencing sex trafficking. This is a line where they can call and ask for prayer from officers working to support the drop-in centre and its efforts.

PREVENTION:

1. In Guyana, in the Caribbean Territory, frequent migration occurs across borders from Suriname, French Guiana, Brazil and Venezuela resulting in discrimination against migrants. This leaves people living with low wages and struggling to survive. The Salvation Army provides social assistance to migrants through their programmes and services. Risks of human trafficking increase in such border countries as people struggle to find alternative sources of income. The Salvation Army in Guyana continues to be engaged in learning more about how to raise awareness and support victims of potential MSHT.

2. In Costa Rica, Maria*, a Honduran migrant with irregular legal status, has limited job opportunities, three children and is pregnant with a fourth child. Her children sell bread door to door until late in the day. Maria is part of the community at the Nicoya Corps, which helped her receive the necessary medical support when she got sick with COVID. The corps also connected Maria with legal assistance to help her change her immigration status to refugee, allowing Maria to have support systems and decrease her and her children's chances of becoming victims of MSHT.

**Name changed to protect identity*

PROTECTION:

STORY OF CHANGE

1. In USA Western Territory, Lori, a survivor of servile marriage, along with her son, has been a resident at Orange County's Anti-Trafficking Guest House for six years.

They entered the programme as a safety transfer from out of state and were in several shelters before coming to us. Lori was trafficked by her family who have been actively looking for her and have threatened her with death. These threats are very real. Since Lori's family has access to all her identifying information, her best chance of living a safe life was by changing her name and her Social Security Number (SSN). This turned out to be a daunting, difficult and emotional process

With help of their legal partners at the Public Law Center, Lori was able to change her and her son's name through court after three years. The process of obtaining an SSN took several years with multiple denials. However, after three years of hard work, Lori and her son received new SSNs. Lori can now live and work freely and use her ID without fear of being killed.

2. In Fort Worth, Texas, part of the USA Southern Territory, a Dual Diagnosis programme for survivors of MSHT and addiction is in operation. This programme provides holistic and wrap-around services such as housing, case management, life skills classes, mental health services and individualised case plans.

PARTICIPATION:

A soldier in Canada and Bermuda's Maritime Division has been walking alongside Temporary Foreign Workers from Jamaica in Nova Scotia since 2017. She partners with a migrant workers' rights organisation called No One is Illegal, and with them connects workers to Workers Compensation when they get injured, helps them file complaints with the Nova Scotia Bureau of Labour Standards and Service Canada. Additionally, she walks alongside them as they are applying for visas for vulnerable workers.

PROSECUTION:

1. In San Diego, part of the USA Western Territory, the Door of Hope programme is working with the family from Guatemala to help enrol the children in school and help the mother gain employment and ultimately move forward with their lives in the US and gain permanent housing. This recent referral came from Homeland Security who referred a family of four: a mother and three children. The entire family gained legal citizenship documentation with Homeland Security's assistance and supportive and holistic services through The Salvation Army.
2. In Latin America North Territory, The Salvation Army participates in a working group with Civil Society organisations, as well as authorities from the three spheres of government, to draw up plans and work mechanisms to establish bases for prevention, dissemination, communication, culture of denunciation and creation of legal tools aimed to strengthen the persecution of MSHT. As part of the Civil Society, we help promote policies and protective laws for MSHT victims.

PARTNERSHIP:

1. In the Canada and Bermuda Territory's Prairie Division, Winnipeg Correction and Justice Services partnered with the province of Manitoba to fund Winnipeg police to have appropriate and impactful outreach care kits to those women working as hotel escorts they did wellness checks on.
2. The South America East Territory has been a part of the Comisión Episcopal de Justicia Social in Argentina, which allows networking and reaching more people during awareness-raising events. The Salvation Army has been part of round tables and local campaigns.

Europe

Zonal

Response

Highlights



27 countries across the Europe Zone responded to MSHT and served **3,107** resilient survivors.

PREVENTION: Throughout Ukraine and Moldova (in the Eastern Europe Territory) the and Russia Command, more than 100 people were warned of false job offers through the Job Verification Service. Additionally, awareness of false jobs is raised through education of employment rights and safe steps when evaluating a job offer. This awareness education also helped participants share this information throughout their own network. For example, one participant shared how her mother-in-law was trapped in labour exploitation in Russia and requested help to facilitate her escape. As a result, the Russia Command assisted in removing this survivor and another additional survivor from their MSHT situation.

PROTECTION: In the Switzerland, Austria and Hungary Territory a survivor attends therapy regularly to improve her mental health. Before she exited her MSHT situation, she was working in an erotic massage parlour. Since exiting her MSHT situation, she's been on the journey towards healing, learning healthy attachment, forming

relationships, setting boundaries, growing in self-esteem and healing.

PARTICIPATION: The France and Belgium Territory organised three Walk for Freedom events, raising awareness in the corps and inviting the community to join.

POLICY:

1. Throughout the zone, the Pan-European Campaign 'Cheap Prices Come at High Cost' resulted in petitioning in 2021 for an Anti-Slavery Bill (due diligence law), targeting businesses to ensure a slave-free supply chain throughout Norway, the Netherlands and Sweden.
2. The Sweden and Latvia Territory published a status report to combat labour exploitation Modern Slavery in Sweden – with Good Practices from a Nordic Perspective which includes The Salvation Army's recommendations for the Swedish Government to gear up the combat of labour

exploitation with a priority to update the Swedish National Action Plan (from 2018) to better include all forms of human trafficking.

PROSECUTION: The Sweden and Latvia Territory assisted with Sweden's largest case of human exploitation in modern-day history, which involved approximately 50 Bulgarian men, women and children who were recruited to Sweden to be exploited through berry picking. The Salvation Army's Safe Havens Trafficking Centre became involved when about 35 of the recently removed survivors were stranded in Stockholm while waiting to return home. The territory, together with a legal partner, assisted with practical support and legal assistance. The Safe Havens Trafficking Centre organised a successful social media campaign to collect shoes and clothes and provide safe housing until they returned to Bulgaria. The Bulgaria NCP also worked closely with Sweden to meet the ongoing needs of the survivors.

PROOF: The Netherlands, Czech Republic and Slovakia Territory contributed to a pilot research project with partner organisations on the role of religion in the life of migrants who have been in contact with human trafficking.

PARTNERSHIP: The UKI Territory is in its tenth year of being awarded the government contract to deliver specialist support for adult victims of modern slavery in England and Wales. Since 2011, The Salvation Army and its partners have supported 15,230 recovering survivors of MSHT. Partnerships with the various stakeholders like the Anti-Slavery Collective to hotels helped to strengthen provisions for resources and safety. Here's some reflection from our partners:

Sara Ward, Executive Director, Black Country Women's Aid shares: 'Ten years ago Black Country Women's Aid took up the opportunity to partner with The Salvation Army to support victims of modern slavery. Since then, our partnership has gone from

strength to strength. We are very proud to be part of a network of committed and expert organisations across England and Wales.'

Andrew Wallis OBE, CEO, Unseen: 'Over the last 10 years, tens of thousands of survivors have been helped on their journeys to recovery from the horrors of modern slavery through the dedication, collaboration, care and support of the contractors that make up the UK's support and response providers. Lives previously devoid of all hope have been given hope for a better future and Unseen has been proud to have played its part alongside The Salvation Army and other sub-contractors. Yet 10 years on we see more and more survivors being identified and in need of our help so we must work even harder to ensure people do not end up in exploitation in the first place.'



Since exiting her MSHT situation, she's been on the journey towards healing, learning healthy attachment, forming relationships, setting boundaries, growing in self-esteem and healing.



STORY OF CHANGE

Beth* grew up in Nigeria, in an affluent family. She was able to travel to Europe to study and she was doing well until, in 2015, her father died suddenly, and she had to return home.

'Life became very hard for my family without my father,' says Beth, 'and after a while, I discovered that my mother had got involved in drug smuggling to try and pay the bills.'

Beth's mother was arrested and then the drug dealers started putting pressure on Beth.

They said her mother owed them money. They tried to force Beth into drug smuggling too. With increasing threats of violence against her, Beth began to fear for her life. So, she fled Nigeria, heading to the UK.

Just after Beth arrived, however, the COVID-19 pandemic took hold, and she got stuck in lockdown.

She was trapped, desperately trying to survive until she was trafficked into a criminal network. The criminals threatened physical and sexual violence to make her do what she was told.

Fearing for her safety once more, Beth did as she was told: 'I just had to do what I could to survive,' she says.

During an attempted scam, Beth was arrested. The police recognised she was a victim of modern slavery and referred her to The Salvation

Army who arranged for her to be brought to Unseen's women's safehouse. With this support, she has been able to get healthcare and is looking to begin some counselling.

As a result of her experiences, Beth struggles to sleep. She is now on a waiting list for therapy to help her to relax, and the safehouse team provides exercise sessions to help relieve her stress.

Beth has big dreams about her future and wants to enter formal education in the UK. 'I am a very ambitious person. I am ready to contribute whatever I have learnt. In five years' time, I hope to be a financial analyst with a job in a big company.'

For now, Beth is waiting for a decision on her claim for asylum. 'Every day I wake up with the fear – what if they send me back and I have to start all over again and feel all the pain again?'

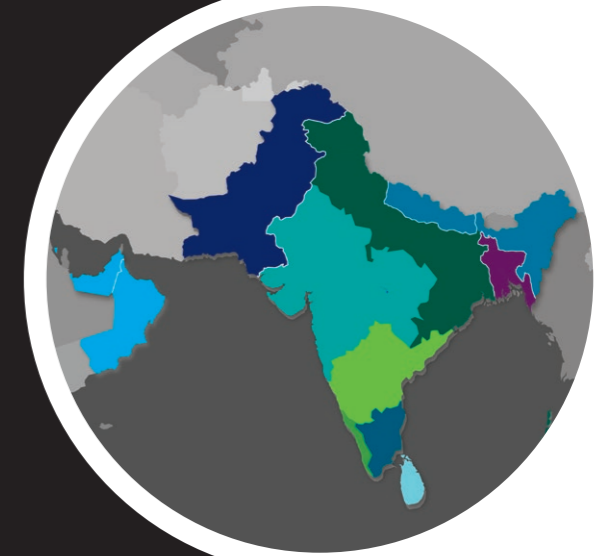
The support she's received at the safehouse has given her some stability among all of the uncertainty of her situation and the COVID-19 pandemic.

'There is a little bit of sunshine visible here, being in this house,' she says. 'I feel like I have been saved.'

**Name changed to protect identity*

South Asia

Zonal Response Highlights



6 countries across the South Asia Zone responded to MSHT and served **412** resilient survivors.

PRAYER:

The Bangladesh Command observed the Annual Day of Prayer for Victims of Human Trafficking in more than 45 corps and centres. Some corps have an awareness programme which includes preaching, praying together, an education workshop and discussion. Before the event, all the resources were translated into Bangla and were distributed in all parts of the command. This meant corps used banners/posters, youth and children's resources, and some created t-shirts to raise awareness.

PREVENTION:

In India Northern Territory, a community empowerment programme seeks to promote entrepreneurship for individuals with intersecting vulnerability. Young girls and women are being trained to run a small-scale business, including training to access government loans to start their

business. This project is active across the states of Punjab, Uttar Pradesh and Odisha.

PROTECTION:

1. In the Middle East, The Salvation Army operates two short-term, safe accommodation programmes for runaway domestic servants, one in Kuwait and one in Abu Dhabi, the United Arab Emirates. Domestic workers come into the region through an agency and are sponsored by a citizen to work for them. There is a contract which covers hours and the amount to be paid but these are often ignored, and domestic workers are paid erratically and often a lot less than originally promised. In some cases, their documents are taken away from them to prevent them from running away.



'We believe that partnerships are the only way we can truly move forward. We partner with churches and with other NGO organisations as well as other territories through our zonal contact

1. Working with partners at the embassies operating in the UAE and Kuwait, The Salvation Army assists in organising repatriation and shelter in the meantime.

An additional interest has now begun regarding what happens to the women once they reach their homes. In Sri Lanka, for example, a woman was repatriated who had been in Kuwait for a long time whose husband had been deported and left her and a baby. She waited almost 18 months to get her papers in order so that she and her baby could travel. The Sri Lanka Territory then assisted this woman, such as making sure she had formula for the baby.

2. The Jeevan Asha Project in India Western Territory served women and children in the red-light district in Mumbai. This project offers assistance to those who would like to exit the red-light district.

In the regular counselling session she receives, Ayesha* shared she would like to join the tailoring course offered by the project. She was enrolled and completed a

nine-month bag-making course and received regular follow-up and counselling along the way. Ayesha decided to exit and leave the red-light district and now is employed with a bag-making company.

**Name changed to protect identity*

PARTICIPATION

The India National Office organised a skill development programme for women. This programme is opening the way for the women to have their own small-scale business. Throughout the territories, all divisional headquarters female staff were trained to deliver this programme, which was then expanded within the division by the Divisional Director of Women's Ministries. This in turn was extended by female corps officers who organised skill development programmes in their corps/centres and trained their community's women and girls.

POLICY

Throughout the Middle East Region, there is a new internal regional policy which takes into consideration that the work is spread over two countries and seven emirates, each of which have their own anti-trafficking laws.

PROSECUTION

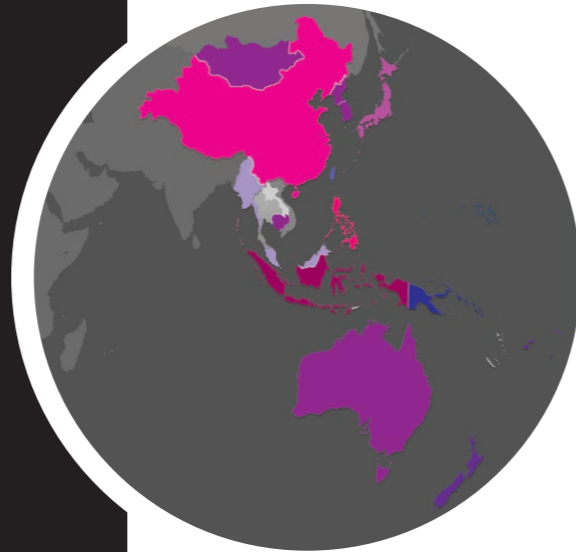
Through the Jeevan Asha Project in Mumbai, The Salvation Army partners with the District Legal Services Authority to provide legal support for women and children. Recently, they supported a woman from the red-light district to help her through her legal adoption case.

PARTNERSHIP:

1. The India Central Territory partners with the International Justice Mission (IJM) and has been invited to give lectures on MSHT. The local team has contacted with IJM through a shared learning and community-led development training.
2. Major Margaret Stafford from the Middle East Region shares: 'We believe that partnerships are the only way we can truly move forward. We partner with churches and with other NGO organisations as well as other territories through our zonal contact. We have just started an advisory board for Hope House which will be more effective in [2022].'



South Pacific and East Asia Zonal Response Highlights



16 countries across the SPEA Zone responded to MSHT
and served **822** resilient survivors.

PRAYER:

In Australia Territory the Beyond the Dark prayer resources were adapted for the national and local audience. Attention was drawn to vulnerable migrant workers, who often experience social isolation. This isolation can increase the risk of labour exploitation and other human rights abuses. Focused on The Salvation Army's new programme, Community Connections, we guided those praying to focus their prayer on migrants and the potential participants of this programme. We asked people to pray for the well-being of workers, but also for those in the community providing pastoral care and support.

PREVENTION:

Japan Territory supported a Jamaican migrant woman experiencing poverty and who was unhoused. Due to COVID-19, she lost her job as an English teacher. She went to The Salvation Army for help because she recognised the shield

from her home country of Jamaica. She was provided with social support, safe housing and financial assistance. More recently, she was offered another six months of safe housing. With the slight improvement of COVID situation, she is now able to return to work.

PROTECTION:

1. Safehouses in the Papua New Guinea and Solomon Islands Territory are providing shelter for young girls from different areas who were given false promises for jobs and were exploited. They receive support through skill training, counselling and assistance to be returned and reintegrated back to their families and communities. Five survivors were able to secure a job paying a liveable wage in the city. The team makes regular visits to them at their workplace showing continuous care and support as well as praying with them.

2. The Singapore, Malaysia and Myanmar Territory operates a residential care programme for sheltered foreign domestic workers, many of whom are the survivors of labour exploitation. Through thoughtful and nurturing programmes, Carehaven works towards improving the well-being of the sheltered foreign domestic workers with the aim of guiding them to be more resilient and to feel cared for. The centre offers a tailored work therapy programme, language classes, handicraft sessions, games, singing, healthcare and counselling to provide holistic care for the distressed women. With the coordination between the TCP/NCPs across various territories, Carehaven also assists in the safe migration process for survivors to their hometown.

PARTICIPATION:

In the Hong Kong and Macau Command, an English-speaking corps served 30 migrant domestic helpers. They provided a safe place for sharing and gathering as well as assisting with emergency temporary accommodation. Corps members and officers were able to provide emotional support and comfort. The command have also prepared to launch the Joy Angel campaign to give out specially designed tissue packets with information inside and a note to say thank you to the domestic helpers. The message will tell them that they are loved and valued with respect.

POLICY:

1. In the Australia Territory, The Salvation Army has contributed to creating the Advocacy for Unconditional Support, which is a model for government to provide some support without requiring immediate police cooperation. Currently, the only way for survivors to have access to the official government programme,

which comes with income support and a visa pathway, is to cooperate with the federal police. Many victims are too afraid to speak to the police, so The Salvation Army has always been like a safety net for victims/survivors who don't want to speak to law enforcement. We have been advocating with a number of other organisations to put a model together for the government to consider with hopes of piloting it next year. A new pathway for survivors will open so they will be able to access some limited support before having to speak to the police.



Through thoughtful and
nurturing programmes,
Carehaven works towards
improving the well-being
of the sheltered foreign
domestic workers with
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to feel cared for.

2. In the New Zealand, Fiji, Tonga and Samoa Territory, The Salvation Army is actively speaking into and advocating for the Modern Slavery Act in New Zealand.

 **PROSECUTION:**

In the Singapore, Malaysia and Myanmar Territory, The Salvation Army provides counsellors to accompany abused victims who undergo court processes. At times, our counsellors may be asked to testify in court to give their clinical view as to the psychological and emotional damage suffered, contributing to a just outcome in the ruling by the courts.

 **PARTNERSHIP:**

Along with many other partners, the Singapore, Malaysia and Myanmar Territory helped organise the #MayWeCare campaign, which is nationwide campaign to raise awareness and provide social support, outings and hospitality for migrant

domestic workers. Despite COVID issues causing limitations, multiple movements and organisations came onboard to champion the effort.

Co-organiser of the campaign and The Salvation Army's Director of Social and Community Services Marcus Moo says, 'The real value is bringing a community of organisations together for a common cause and we really hope to improve the migrant workers' holistic well-being to support their physical, socio-emotional and relational needs.'



At times, our counsellors may be asked to testify in court to give their clinical view as to the psychological and emotional damage suffered, contributing to a just outcome in the ruling by the court





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